



# Sign up and open a Venu account

## Step 1: Download and launch the Venu pay app

Download the Venu app from the Apple or Google Play store  
Launch the app from your device

## Step 2: Sign Up

Tap **Create account**

Enter your email address

Create and confirm your password (Password requirements will turn green as they are met)

Tap **Venu Account Agreement, Mobile App Terms and Conditions, and Related Disclosures** to view the terms and conditions of your account

Tap **Accept and continue** to accept the account agreement

Tap **Sign up**

## Step 3: Verify email

Check your email for a one-time-passcode

Enter the 6 digit verification code and tap **Verify email**

## Step 4: Profile details

Enter your name, mobile number, and address, and tap **Proceed**

Once your sign up is successful, tap **Proceed to ID verification**

Enter your birthday, SSN, and ID information, and tap **Submit**

## Step 5: ID Scan and voice authentication

Once your verification is successful, tap **Continue to ID scan**, then follow the prompts to add your ID

Tap the Identification dropdown to select your ID type and tap **Next**

Tap the **Upload** dropdown to upload your identification

Follow the prompts to capture an image of the front and back of your ID or choose a file from your device, and take a selfie and tap the green check to proceed

Tap **Verify me**

Once your ID verification is complete, tap **Proceed to voice onboarding** to secure and finalize your account

When you're ready to record, tap **Continue**

Press and hold the record button and read the numbers on your screen (Repeat this step 3 times)

Tap **View my Venu account** to start using Venu!

