



# View and dispute transactions

**Step 1** Launch your Venu app and login with biometric authentication

**Step 2** From your home screen, tap the **More** icon

**Step 3** Tap **Transactions**

**Step 4** Scroll through your transactions and tap the transaction you wish to dispute

**Step 5** Within the transaction details screen, tap **Dispute transaction**

**Step 6** Select the reason for your dispute

**Step 7** Add additional details in the text box

**Step 8** Indicate that you declare under penalty of perjury that the information set forth in this form is true and correct with respect to the dispute(s) described above

**Step 9** Submit your dispute

**Step 10** Issue submitted successfully

**Step 11** Expect contact from a customer support agent to follow up on your dispute

